

Educator Benefit | Fact Sheet

The educator benefit provides the employee’s family with financial protection against the high cost of education in the event of the death of the insured parent.

The educator benefit is made available as an add-on benefit to the death benefit.

The basic benefit

The educator benefit includes tuition fees and various allowances, as shown in the table below. If an educational institution does not charge tuition fees, the allowances are still available.

We determine the benefit based on the tuition fees which were paid in the month before the member’s death.

Cover for	Cover amount
Tuition fees	100% of the cost, subject to the benefit maximum
Book allowance	100% of the cost of textbooks, subject to a maximum benefit of 7.5% of the maximum tuition fees. This benefit does not include any other school supplies e.g., stationery, school bags, etc.
Uniform allowance	100% of the uniform costs, subject to a maximum benefit of 5% of the maximum tuition fees
Tertiary residence allowance	100% of the tertiary residence costs, subject to a maximum benefit of 30% of the maximum tuition fees
Sport & cultural allowance	100% of the cost of travel, accommodation, and equipment, subject to a maximum benefit of 15% of the maximum tuition fees

Benefit maximums

The maximum tuition fees are as follows:

Educational institution	Maximum benefit amount
Pre-primary school	R60 000 per year
Primary school	R95 000 per year
High school	R110 000 per year
Tertiary education – local	R70 000 per year
Tertiary education – international	\$60 000 per year

The maximum payment periods are as follows:

Educational institution	Maximum payment duration
Total possible period	18 years
Pre-primary school	2 years
Primary school	7 years
High school	5 years
Tertiary education	4 years

Are all children covered?

Up to 4 of the insured's children can be covered under the educator benefit.

To qualify for the benefit the child must meet the definition of a child outlined below, must be enrolled at an educational institution and cannot be older than 25 years of age.

Does the benefit cover any school?

We will pay the benefit if a child is enrolled at an educational institution as defined below.

If the child is not of school-going age then the benefit payment will not allow for private school rates unless the child has an older sibling at a private school at the insured's date of death, or the child was enrolled to attend a private school before the insured's date of death.

What happens if a child changes school?

If the child changes educational institutions we will continue to pay the benefit, but we will not pay a higher benefit than the amount that we would have paid before the change, after we have allowed for any inflationary increase.

When a child changes from primary school to high school, we will allow for an increase in the tuition fees, subject to a maximum increase of 30% in the amount that we paid before the change.

When the child changes from high school to a tertiary institution we will allow for the increase in tuition fees, subject to the maximum benefit as set out above.

A child may take 1 year off between high school and attending a tertiary institution. All other years of education must run one after the other.

What happens if a child fails?

If a child who is in either primary or high school fails a school year, we will pay for the child to repeat the year, but the benefit will be limited to 33% of the tuition fees payable. If the child fails a second school year, we will not pay the benefit until the child has passed and progressed to the next grade.

If a child is attending a tertiary institution and fails according to the policies of the educational institution, we will not pay for the child to repeat any module and/or subject.

Cover conditions

Eligibility	<ul style="list-style-type: none"> - Minimum entry age is 18 - Maximum entry age is the lesser of 64 and 1 year prior to the selected maximum cover age - Maximum cover age is the lessor of the maximum cover age for the death benefit and 65 years <p>An insured must:</p> <ul style="list-style-type: none"> - be an employee or, if permitted, a contractor of the employer and be a member of the fund, if the policyholder is a retirement fund - live in the Southern African region and must either be a citizen of the Republic of South Africa or have been given the necessary permission from the South African authorities to live and work in the Republic of South Africa - be listed on the register of lives insured
Definition of child	<p>A financially dependent child who has not yet attained the age of 21, and includes a posthumous child, a stepchild, a legally fostered child, and an adopted child. The age may, at our discretion, be extended to 25 in respect of an unmarried child who is a full-time student at a registered educational institution. Attendance can be on campus, virtual or via correspondence.</p>
Definition of educational institution	<p>Any pre-primary school, school or tertiary educational institution registered with the South African Department of Education. International schools must be registered with an equivalent department of education in the relevant country, and any international tertiary institution must be registered with the International Association of Universities.</p>
When cover for an insured starts	<ul style="list-style-type: none"> - On the insured's entry date, if the insured is actively at work; or - If the insured is not actively at work, when we receive satisfactory proof of his good health, or the insured completes two consecutive months of service with the employer without absence
Underwriting requirements	<p>Not required</p>
Actively at work	<p>Required</p>
Temporary absence from work	<p>An insured who is temporarily absent from work can continue to enjoy cover provided: the absence is intended to be temporary; it is shorter than 6 months; premiums continue being paid; and the insured continues receiving a salary.</p> <p>If the insured is temporarily absent from work more than once, the absences must be separated by at least 3 consecutive months. If they are not, they will be added together to determine whether he is absent for longer than the 6-month limit.</p>
Temporary absence from Southern Africa	<p>An insured who is temporarily absent from Southern Africa can continue to enjoy cover provided: the absence is intended to be temporary; it is shorter than 3 months; premiums continue being paid; and the insured continues receiving a salary.</p> <p>If the insured is temporarily absent from work more than once, the absences must be separated by at least 3 consecutive months. If they are not, they will be added together to determine whether he is absent for longer than the 3-month limit.</p> <p>Southern Africa includes Angola, Botswana, Eswatini, Lesotho, Malawi, Mauritius, Mozambique, Namibia, South Africa and Zambia.</p>
When cover for an insured ends	<p>Cover ends when any of the following occur:</p> <ul style="list-style-type: none"> - The insured's employment with the employer ends; - If the policyholder is a fund, when the insured's membership of the fund ends; - Any conditions for eligibility are no longer met; - Premiums are not paid; - The insured reaches the lesser of the maximum cover age and 65 years; - The insured is temporarily absent from work for more than 6 months (or any extended period agreed to by us writing); or - The insured remains outside the Southern African region for more 3 months (or any extended period agreed to by us in writing).

Registering children for the educator benefit	<p>All children to be covered under the educator benefit must be registered for the educator benefit when the member passes away. This is done at the same time as the death claim is submitted to us by simply telling us that they should be registered and sending the following required documents. If we need any additional evidence, we will advise what we need.</p> <ul style="list-style-type: none"> - A copy of each child's unabridged birth certificate - A copy of the surviving parent's identity document - A trustee resolution or recent beneficiary nomination form stating the names of the children - If applicable, an affidavit stating why a child's surname is different to the insured's - If applicable, a copy of adoption certificate - If applicable, proof of registration at the educational institution - If applicable, proof of the trust - If the child's nominated caretaker is not the surviving parent <ul style="list-style-type: none"> o proof of guardianship o a copy of the guardian's identity document <p>Once the children have been registered for the benefit, an educator benefit certificate will be issued.</p>
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Claim conditions

Claim submission period	Tuition fees and allowances can be claimed whenever these expenses need to be paid. Claims must be submitted within 12 months from the date of the invoice.
Claim documents required	<p>To claim an expense, we typically need the documents listed below. If we need any additional evidence, we will advise what we need.</p> <ul style="list-style-type: none"> - A signed claim form completed by the nominated caretaker (parent or guardian) - A signed claim form completed by the educational institution for each year of education - If applicable, a copy of the previous year's academic results, issued by the educational institution - A copy of the statement for tuition fees - If applicable, a copy of the statement for tertiary residence fees - A copy of the invoice for the costs covered by the book, uniform and/or sports and cultural allowances - If applicable, proof of any payment for any amounts already paid - Proof of banking details for the party to whom payment must be made
Exclusions	<p>Warlike activities</p> <ul style="list-style-type: none"> - Nuclear, biological and chemical warfare or sabotage - The insured actively taking part in: <ul style="list-style-type: none"> o any war, invasion, rebellion, revolution, uprising, riot, civil commotion, strike (including a protected strike), labour disturbance, and the seizing of power o overthrowing or influencing any government by force or terrorism
Benefit escalations	<ul style="list-style-type: none"> - We will allow for annual inflationary increases, subject to a maximum increase of 20% per annum, but only if the increase is for the same educational institution. - If the child changes educational institutions we will continue to pay the benefit, but we will not pay a higher benefit than the amount that we would have paid before the change, after we have allowed for any inflationary increase. - When a child changes from primary school to high school, we will allow for an increase in the tuition fees, subject to a maximum increase of 30% in the amount that we paid before the change. - When the child changes from high school to a tertiary institution we will allow for the increase in tuition fees, subject to the maximum benefit as set out above.

Cessation of benefit	The benefit will stop when any of the following occur: <ul style="list-style-type: none"> - We have paid the final payment for the educator benefit according to the maximum payment period; - The child dies; - At the end of the academic year in which the child turns 25 years of age; or - The completion of the child's undergraduate degree or attainment of diploma or trade certificate or similar qualification.
Disputes	If a dispute arises, a request can be made for us to review our decision. This must be a written request received within 90 days of the date that our rejection letter is received. Alternatively, a complaint can be lodged with the National Financial Ombudsman.

Administration information

Register of lives insured	An updated register of lives insured is required monthly.
Premium frequency	Premiums are payable monthly. We allow a 31-day grace period for premiums after the first premium.
Changes in premium	Premiums may change at the yearly premium review or when there are material changes to the employer's business or lives insured.
Notice period for changes in policy terms and conditions	31 days
Termination of the policy	The policy ends when premiums are not paid, the employer stops being in business, the fund is no longer registered (in the case of approved benefits) or the notice period for cancelling the policy comes to an end. Hollard may cancel the policy by giving 60 days' written notice. The policyholder may cancel the policy immediately if it's within the first month of the policy start date, or by giving 31 days written notice thereafter.

Important

This fact sheet is in terms of our standard policy terms and conditions as well as our standard benefits offered and does not include any of our special offers, endorsements or bespoke policies.

For the complete terms and conditions, please refer to our policy document, a copy of which can be requested from Hollard. To contact Hollard for our policy documents, please contact HGRAdmin@hollard.co.za. In the event of any dispute or any discrepancy between this document and the provisions of the policy, the policy will prevail.

For more information about this product or any of our other Group Insurance products, please contact your Hollard consultant.